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Privacy Policy

Read how nabn collects, uses, stores, and protects the personal information you provide when you use our AI image and video generation service.

Last updated: 2026-05-21

Introduction

We respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you use our service.

Information We Collect

We collect the following types of information to provide and improve our service:

1. **Account Information** — Your name, email address, and other details you provide when creating an account.
2. **Usage Data** — Information about how you interact with the service, including features accessed, frequency of use, and interaction patterns.
3. **Device Information** — Device type, operating system, and browser type, used to optimize compatibility and performance.
4. **Cookies** — Small data files stored on your device to remember preferences, keep you signed in, and measure how the service is used. This includes first-party analytics cookies that assign an anonymous visitor and session identifier and record where a visit originated (referrer / campaign) so we can understand traffic sources.
5. **Behavioural Analytics** — Anonymous, aggregated data about how visitors move through the site: pages viewed and elements clicked during a visit. We use this first-party data, and Google Analytics 4 (delivered via Cloudflare), to improve the product. It is not sold and is not used to identify you personally.
6. **Payment Information** — Billing details handled by trusted third-party payment processors. We do not store full card numbers on our servers.

How We Use Your Information

We use the data we collect to:

- Provide, maintain, and improve the service.

- Process transactions and send related confirmations.
- Send technical notices, security alerts, and support messages.
- Respond to your questions, feedback, and support requests.
- Detect, prevent, and address fraud and abuse.

Data Sharing

We do not sell your personal information. We may share data only in these limited cases:

- With service providers who help us operate the service, under confidentiality agreements.
- To comply with legal obligations or respond to lawful requests from public authorities.
- To protect our rights, property, or safety, or that of our users.

Data Security

We implement industry-standard security measures including encryption in transit, access controls, and regular reviews. No method of transmission over the Internet is 100% secure, but we work continuously to protect your information.

Your Rights

You have the right to access, update, export, or delete your personal information. You can do this through your account settings or by contacting us at the email address below.

Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by updating the date at the top of this page and, where appropriate, sending a notice through the service.

Contact Us

If you have questions about this Privacy Policy, please contact us at the email address provided on our website.